



Eaton Family  
CREDIT UNION, INC.

Written Statement of Unauthorized Debit Card POS Transaction(s)

1. Cardholder and Transaction Information

Member Name \_\_\_\_\_ Account Number \_\_\_\_\_

Amount of Transaction \_\_\_\_\_ Date of Transaction \_\_\_\_\_

Merchant's Name \_\_\_\_\_

(See page 2 for more than one transaction)

2. Reason for Dispute: First, most important thing is to contact the merchant. MasterCard requires this before we can provide assistance.

\_\_\_ My card was lost or stolen.

\_\_\_ I did not authorize the merchant listed above to debit my account.

\_\_\_ I revoked the authorization I had given to the party to debit my account before the debit was Processed.

\_\_\_ My account was debited for an amount different than I authorized.

\_\_\_ ATM Dispute

\_\_\_\_\_ Amount Received

\_\_\_\_\_ Requested Amount

Provide Details of Dispute \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

3. Cardholder Affidavit and Authorization

I have marked the applicable reason for the disputed transaction(s) and have supplied copies of all documentation. The transaction(s) described above were not originated with fraudulent intent by or any person acting on my behalf. I neither conducted, authorized, nor benefited from this/these transaction(s). I hereby authorize Eaton Family Credit Union investigators and law enforcement officials to investigate all circumstances regarding this/these transactions.

**I certify under penalty of perjury that all of the statements I have made in this affidavit are true and correct.**

Cardholder Signature \_\_\_\_\_ Today's date \_\_\_\_\_

EFCU Member Service Signature \_\_\_\_\_ Date received \_\_\_\_\_

**Additional Transactions**

Amount of Transaction \_\_\_\_\_ Date of Transaction \_\_\_\_\_

Merchant's Name \_\_\_\_\_

Details of Dispute \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Amount of Transaction \_\_\_\_\_ Date of Transaction \_\_\_\_\_

Merchant's Name \_\_\_\_\_

Details of dispute \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Amount of Transaction \_\_\_\_\_ Date of Transaction \_\_\_\_\_

Merchant's Name \_\_\_\_\_

Details of Dispute \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_