

Member Matters



Personal Banking Service - Quality You Deserve!

December 2019

Contact Us

Phone: 216-920-2000

800-845-5446

Fax: 216-920-2030

EatonFamilyCU.com

Facebook, Twitter, YouTube

Euclid Office

333 Babbitt Road

Monday, Tuesday, Thursday

8:30 am - 5 pm

Wed: 10 am - 5 pm

Friday: 8:30 am - 6 pm

Sat: 8:30 am - 1 pm

Willoughby Hills Branch

Extension 1056

28954 Chardon Road

Monday - Friday

8 am - 4 pm

Eaton Lincoln Branch

Extension 1057

Open 9 am - 4 pm

Thur. 7 am - 4 pm

Eaton Searcy Branch

Extension 1060

Mon. - Thur. 9 am - 4 pm

Closed Friday

MATT TouchTone Teller

216-920-2010 or

800-513-9260

24-Hour Loan Line

888-754-2714

ABA Routing

Number: 241075470

Lost or Stolen Cards

VISA: 800-808-7230

ATM/Debit: 833-337-6075



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government

NCUA

National Credit Union Administration, a U.S. Government Agency

What would you do with \$5,000?

Pay your bills online using our FREE Webster Bill Pay now through December 31 for a chance to win a share of \$20,000 in prizes from the 2019 Merry Money Bill Pay Sweepstakes.

Webster Bill Pay is the convenient, secure and smart way to pay your bills. And now, Members can earn up to 10 entries to win one of four prizes each worth \$5,000. Simply sign into Home Banking, make a payment of \$10 or more using Webster Bill Pay and you'll receive an entry into the sweepstakes. Members can earn up to 10 entries in December. Mail-in entries also are available.

For more details about the sweepstakes and complete contest rules, please visit <https://merrymoneysweepstakes.com/eatonfamilycreditunion>

Not using Webster Bill Pay?

Call 216-920-2000 to ask a Member Service Representative to help you get started using it!



Holiday Car Loan Special

Have a new set of wheels on your holiday wish list?

Through December 30, earn a cash-back bonus of 1% of your loan amount when you finance a NEW or USED vehicle with Eaton Family Credit Union.*

For example, on a \$10,000 car loan, you'll received \$100.
For all loans \$5,000 or less, you'll receive \$50.

Use the money for whatever you like: holiday gifts, travel or to pay off bills. Just don't delay! This special offer ends Monday, December 30.

Call 216-920-2000 to talk with a Loan Officer.



* Subject to credit approval and based on Member's credit quality. Rates and terms are subject to change without notice. Offer good only for new loans or the refinancing of loans from another lender. Refinancing an existing Eaton Family Credit Union loan and Motorcycle, Boat and/or RV loans are not eligible. Offer expires December 30, 2019.

Inside >>>

Holiday Travel Tips



2020 Holiday Club Accounts

Traveling This Holiday Season?

Members can get cash and process transactions on their accounts at thousands of convenient locations across the United States and even internationally.

ATMs: through our partner networks with Money Pass, CU 24, Alliance One and others, Members can get cash surcharge-free at thousands of ATMs. Use our FREE ATM locator to find the nearest surcharge-free ATM!



Shared Branching: a national network of more than 5,000 credit unions providing Members branches to perform routine transactions such as get cash, make loan payments, cash checks and more. Plus, a free app is available to find a Shared Branch location nearest you.

Visit www.eatonfamilycu.com to learn more about ATM access and Shared Branching.



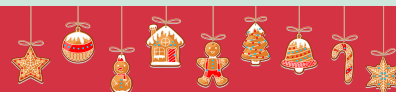
Travel Tip: Call Robyn before you leave! Our Fraud Department watches for irregular transactions on your MasterCard Debit and VISA Credit Cards and will deny those made outside your normal use. Call Robyn at 216-920-2000, ext. 1000, to update your account so your purchases don't get blocked but your account stays secure.

VISA Gift Cards Make Great Gifts!

And now 'til December 30, they're just \$1 each.



- VISA Gift Cards are accepted anywhere VISA is accepted in the United States.
- They're available in denominations of \$25 to \$1,000.
- Available all year-long at our offices.
- Available at no charge for Eaton Family CU VISA Credit Card holders.
- Some fees apply after 180 days.



Open Your 2020 Holiday Club Account Now!

- Save a little money each month to pay for next year's holiday expenses.
- Direct deposit is a great way to build up your Holiday Club Account – and a variety of other savings accounts. With a small deposit from each paycheck, your savings grows throughout the year to spend during the holidays.
- 2020 Holiday Club funds will be transferred to Share Savings Accounts on November 1, 2020.
- Call 216-920-2000 to speak with a Member Service Representative for more information.

Give A Gift of Membership

For just \$5, you can give the gift of membership to Eaton Family Credit Union.



- Your family members are eligible to join Eaton Family Credit Union even if they don't live nearby.
- You love our low fees, better rates and great Member service. They will, too.
- Open a Share Savings Account for your children, grandchildren, nieces or nephews to teach them how to save money.
- Call 216-920-2000 or go to eatonfamilycu.com for more information or an application.

Last Call for Holiday Loans



- Get \$1,500 at 6.99% APR for 12 months. That's a payment of less than \$130 a month.
- Avoid the high interest rates of store charge and credit cards. Use the money to pay for holiday fun, gifts or unexpected expenses.
- Don't delay! This limited-time offer expires on December 30, 2019.

Call 216-920-2000 to speak with a Member Service Representative for more information or to apply.

*Subject to credit approval and based on Member's individual credit quality.
Rates and terms subject to change without notice. Holiday Loan offer good through December 30, 2019.

Holiday Closings

We will be closed on:

Christmas Eve
Tuesday, December 24

Christmas Day
Wednesday, December 25

New Year's Eve
Tuesday, December 31

New Year's Day
Wednesday, January 1