



*Eaton Family*  
CREDIT UNION, INC.

Change your Home Banking  
password in  
5 Easy Steps



HELP/SUPPORT

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DISCLOSURES

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## Log-in to your Home Banking account

[Help with this page](#)

### LOG-IN

Username:

Password:

LOG-IN

Forgotten your Password? [Click here](#)

Step 1  
**Click here** to change your  
Home Banking password

4 consecutive failed log-ins will disable your account.

Our system will automatically disable your account after 180 days of inactivity. You can avoid this by logging into your account every 180 days.

Would you like to sign up for Home Banking? [Click Here](#)

Step 2  
Input your **Username** and **Email Address** then click **Submit**

**Eaton Family**  
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Home Banking

2/17/2010

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## Forgotten Password

[Help with this page](#)

**FORGOTTEN PASSWORD**

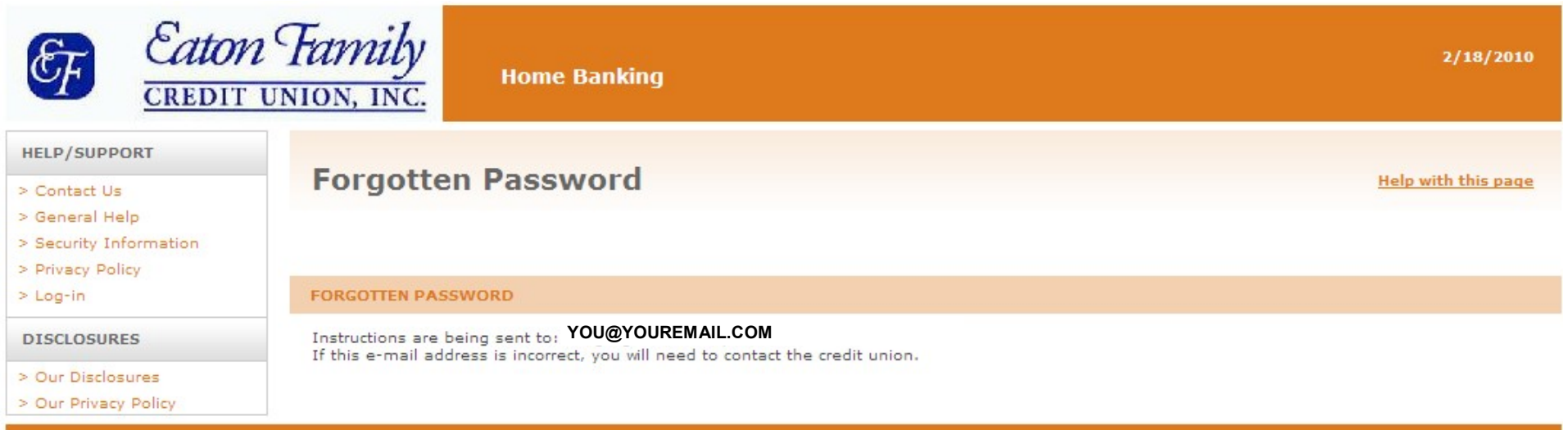
**Username:**  \*

**E-Mail Address:**  \*

Please provide your Username and E-Mail Address for validation. An e-mail will be sent to your e-mail address on file with information for resetting your password. If your e-mail address is incorrect, you will need to contact your credit union.

## Step 3

**Notification** that instructions are sent to your Email Address



The screenshot shows the Eaton Family Credit Union website. The top navigation bar is orange and contains the logo on the left, the text 'Home Banking' in the center, and the date '2/18/2010' on the right. Below the navigation bar is a light orange banner with the heading 'Forgotten Password' and a link 'Help with this page'. Underneath this is another orange banner with the heading 'FORGOTTEN PASSWORD'. The main content area contains the text: 'Instructions are being sent to: **YOU@YOUREMAIL.COM**. If this e-mail address is incorrect, you will need to contact the credit union.'

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Home Banking

2/18/2010

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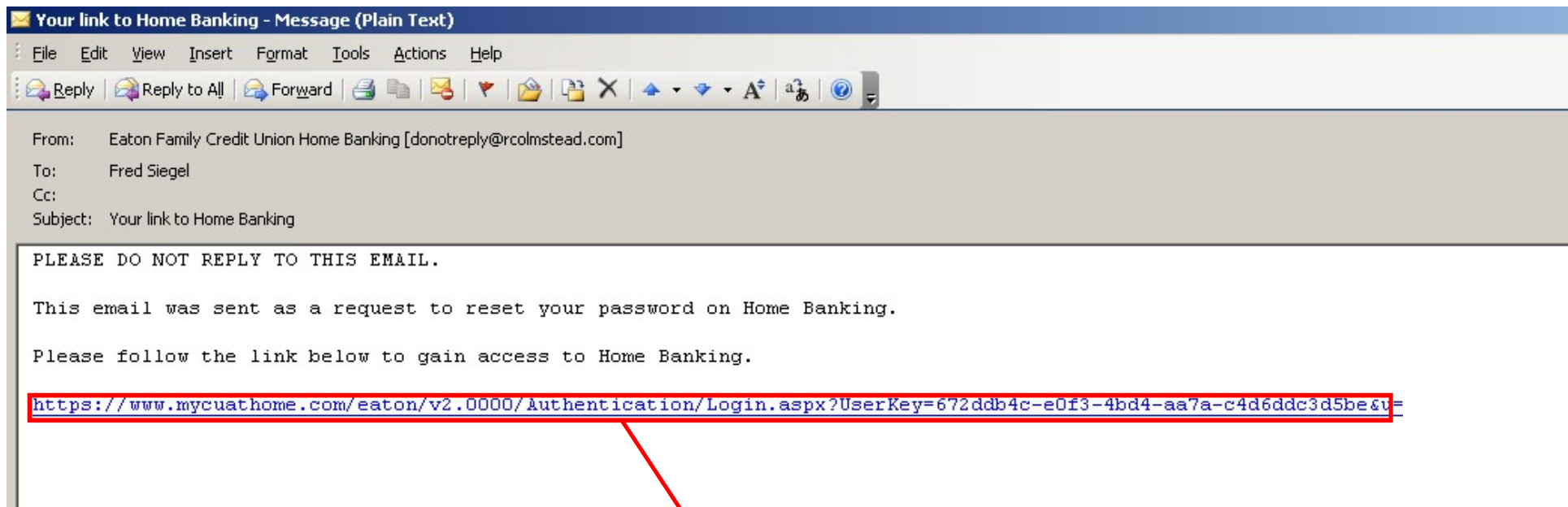
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**Forgotten Password** [Help with this page](#)

**FORGOTTEN PASSWORD**

Instructions are being sent to: **YOU@YOUREMAIL.COM**  
If this e-mail address is incorrect, you will need to contact the credit union.



Step 4

**Click** on this link to verify your account



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## Reset Forgotten Password

[Help with this page](#)

### NEW PASSWORD

Username: 00000146525

New Password:

Confirm Password:

Step 5  
**Input and Confirm** your new  
**Password** then click **Change**  
**Password**

### PASSWORD REQUIREMENTS

- Your new password must be 4-16 characters long, and may contain any combination of letters, numbers and special characters.
- Your password should also be different from your username. Common information, such as your first name and last name, is not recommended.



ACCOUNT INFO

- > View Account Summary
- > View Account Activity
- > Download Account Activity
- > Change Account Nickname
- > Change Overdraft Sources

TRANSACTIONS

- > Transfer Funds
- > Loan Payment
- > Credit Card Payment
- > Advance Line of Credit
- > Request a Check
- > Transaction Summary

Bill Pay

- > Bill Pay

E-STATEMENT

## View Account Summary

[Help with this page](#)

### NOTICES

- Win a \$25 Visa Gift Card! Click on E-statement Sign-Up. Currently signed up for e-statements? Then you're already entered in the quarterly drawing.
- Having difficulty viewing drop-downs? If you are using Internet Explorer version 8 then go to Tools and choose Compatibility View. Click on Contact Us if this problem persists.

### SHARE ACCOUNTS

Account	Available Balance	Current Balance
CU MEMER - 123456	\$ XX.XX	\$ XX.XX

[View Activity](#)

[Download Activity](#)

**View and Download Account Activity** and see links for other information including:

Account Info

Transactions

Bill Pay

E-Statement

Personal Information